Things to know before enrolling:
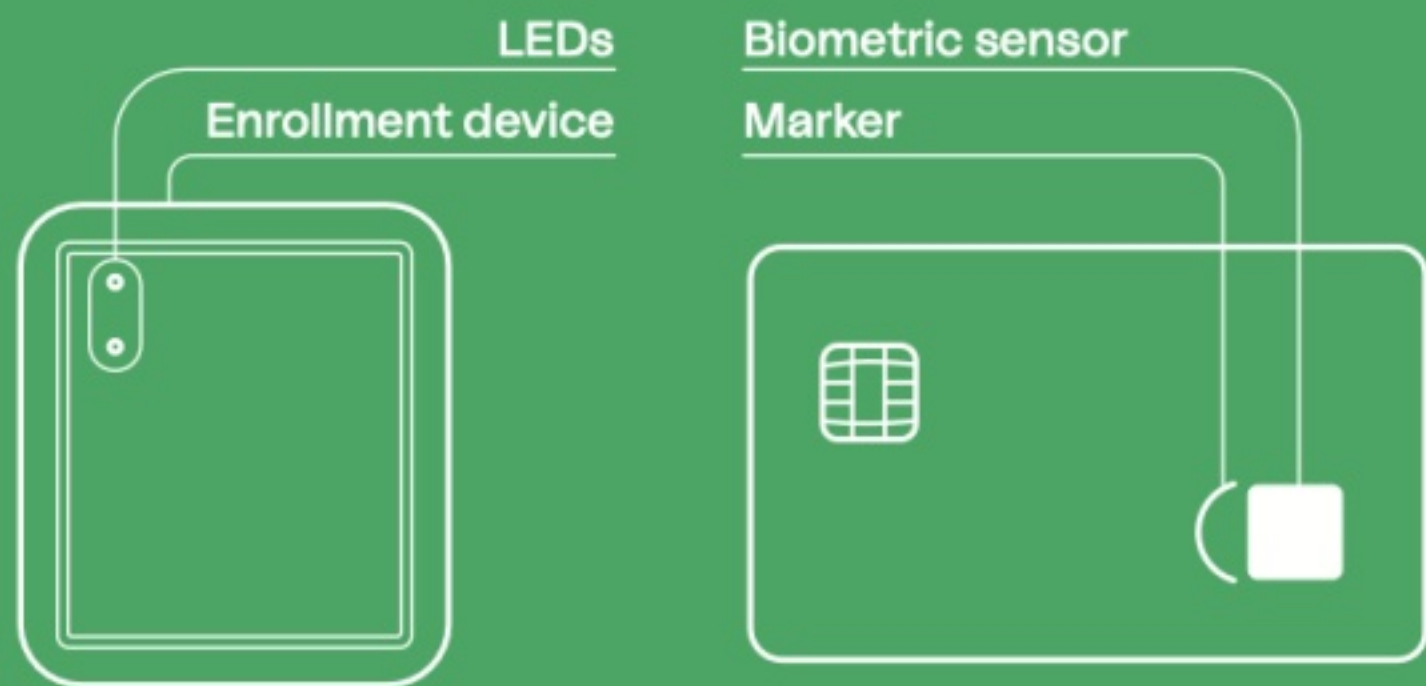
1. Make sure that your thumb is clean, dry and free of cuts.
2. Follow the signals from the LEDs.
3. For each capture, place your thumb gently on the biometric sensor.
4. Try to cover the whole sensor with your thumbprint.

LEDs
Enrollment device

Biometric sensor
Marker

LED indications

When the green LED flashes continuously:

Place your thumb on the sensor.

If the green LED flashes 3 times:

Fingerprint captured. Remove your thumb and go to the next step.

If the red LED flashes once:

Fingerprint was not captured. Repeat the step by covering more of the sensor.

If the LED displays any of these flashing patterns, it indicates an issue with the enrollment process. Remove the card from the sleeve and go back to step 1.

⬤ x 6

Red flash

⚪⬤⬤⬤

Alternating green and red flashes.

Do not discard the enrollment device. It's essential. Reinserting the card erases fingerprints, seed, and resets the PIN to default, initiating a new enrollment. The card allows up to 10 complete enrollments; further attempts will block it.

1. Enrolling your thumbprint

Prepare your card and enrollment device

You must lift your thumb off the biometric sensor after each step to fully capture all angles of your thumbprint.

1
Insert your card into the device with your thumb flat on the sensor.

2
Place your thumb flat with your thumbtip slightly over the marker.

3
Place your thumb flat within the marker.

4
Place your thumb tilted slightly to the left.

5
Place your thumb tilted slightly to the right.

6
Place your thumb flat on the sensor

7
Place your thumb further back from the marker.

8
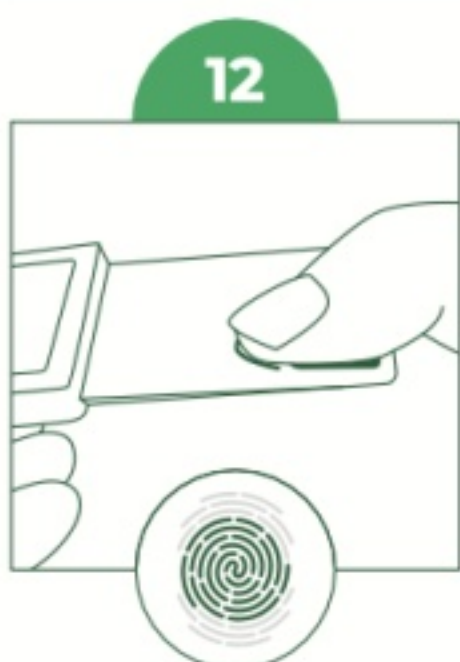Place your thumb flat on the sensor again.

9
Place the tip of your thumb on the sensor.

10
Cover the sensor with your thumb in a diagonal position, tilted to the left.

11
Cover the sensor with your thumb in a diagonal position, tilted to the right.

12
Place your thumb down flat again.

⬤ x 1
8 seconds

Enrollment is complete when the green LED stays on for 8 seconds. Remove the card from the device.